## ARE YOUR ELEVATORS VIDEO COMPLIANT?

There is a change in elevator emergency phones that is being adopted across the country. It incorporates a video camera and a two-way text response system for the hearing impaired. It also allows the monitoring company better visibility into the elevator to see if there is an emergency that can not be audibly communicated through the phone line.

Here at ELEVATE, we provide high-quality, cost-effective elevator monitoring solutions. Not only do we handle the typical voice call, we are also ready to partner with you to create a solution that works for your voice and video elevator emergencies. Our UL listed 5 Diamond 24/7 emergency response center will answer all calls with a live agent. Using the Caller ID associated with the elevator phone, our call system, paired with our automation system, instantly identifies the building, location, and elevator identity. Trained to handle both emergency and non-emergency situations, our agents are always ready to handle the call. Can you say the same about your current solution?

Let us partner with you to design customized packages to increase your monthly revenue and meet the needs of your customers.





## **SETTING THE STANDARD FOR**

## ELEVATORS EMERGENCY CALLS HANDLED BY A PROFESSIONAL MONITORING CENTER



With code changes, and video two-way emergency systems becoming the new standard, its important to make sure your elevators are being answered by a monitoring company that specializes in elevator emergency response. For over 30 years, we've dedicated our business to providing our customers with a heightened sense of security and satisfaction. We do this by offering the latest, leading-edge technology, zero downtime infrastructure, and excellent customer service. We staff only highly-trained, emergency operators, and give you a quick access to the help you need, anytime and anywhere. Because while security is our business, service is our trademark.

